

Customer Service Champion Award

Nominate a Customer Service Champion



Customer service is key to the fabric of Downtown Pembroke. The **Customer Service Champion of the Month** program is designed to stimulate and reward exceptional customer service by Pembroke Business Improvement Area members' employees working downtown.

Our Customer Service Champions will be recognized and celebrated each month as the best examples of downtown's ongoing commitment to providing each and every visitor an outstanding experience.

To nominate an employee of a Downtown Pembroke business who has gone "above and beyond" in providing great customer service, please complete the following:

Nominate them!

Name of Nominee: _____

Business Name: _____

Please explain the "WOW" service experience:

Your Name: _____

Phone: _____ **E-mail:** _____

Date of nomination: _____

Completed nomination forms should be sent to:

Pembroke Business Improvement Area
1 Pembroke St. E.
Pembroke, ON
K8A3J5
Phone: 613-629-5555
Email: pbia@downtownpembroke.ca



Like us on [Facebook](#) to find out the monthly winners. All monthly winners will be entered to win our "Customer Service Champion of the Year".